From: DPA EIS Helpdesk

Sent: Friday, January 25, 2002 1:25 PM

To: ALL DPA Statewide Staff
Subject: Intermittent EBT Problems

BROADCAST TO ALL STAFF FROM SYSTEMS OPERATIONS

The state is experiencing telecommunication problems. You may encounter intermittent problems with the EBT line.

Efforts are underway to identify and correct the problems.

Again, we apologize for any inconvenience.

The Help Desk